



Dear Customer,

I'm pleased to have been able to assist you with your recent issue/question about the SMS registration.

This is the privacy policy that you need to have on your web site:

Products360 Strategy & Services LLC., Privacy and Policy / Terms and Conditions

At Products360 Strategy & Services LLC., we respect your privacy. By opting into our SMS messaging service, you agree to the following terms regarding how we handle your data:

1. **Data Collection:** We will collect your name, email address, and mobile phone number when you sign up for SMS updates. This information will be gathered verbally over the phone when you call the business or in our physical location.
2. **Data Usage:** We use your data solely to provide standard notifications about purchases or address customer's inquiries.
3. **Data Security:** We protect your data with secure storage measures to prevent unauthorized access.
4. **Data Retention:** We retain your information as long as you are subscribed to our SMS service. You may request deletion at any time.
5. **Message and Data Rates may apply:** Your mobile carrier may charge fees for sending or receiving text messages, especially if you do not have an unlimited texting or data plan. Messages are recurring and message frequency varies based on communication needs.
6. **Contact Products360 Strategy & Services LLC.,** at 314-280-5956 for HELP or to STOP or CANCEL receiving messages.
7. **Opt-Out:** You can opt out of the SMS list at any time by texting, emailing, or replying STOP or CANCEL to 314-280-5956. After unsubscribing, you will receive a final SMS to confirm you have unsubscribed and we will remove your number from our list within 24 hours. You can send HELP for additional assistance, and you will receive a text including our phone number, email address, and website. We are here to help you.
8. **Non-Sharing Clauses:** • Products360 Strategy & Services LLC., does not share your data with third parties for marketing purposes. • Products360 Strategy & Services LLC., does not sell, rent, or share the collected mobile numbers or mobile opt-in information with anyone.

Karen McIntosh, MHA, MPM, CSM
Chief Supply Chain Officer

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1